

# ICAO REQUIREMENTS FOR PROFICIENCY IN LANGUAGES USED FOR RADIOTELEPHONY COMMUNICATIONS

## HOLISTIC DESCRIPTORS

### VOICE-ONLY COMMUNICATION

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- A)** communicate effectively in voice-only (telephone/radiotelephone) and in face-to-face situations

### COMMUNICATIVE STRATEGIES

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- C)** use appropriate communicative strategies to exchange messages and to recognize and resolve misunderstandings (e.g. to check, confirm, or clarify information) in a general or work-related context

### TOPICS

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- B)** communicate effectively in voice-only (telephone/radiotelephone) and in face-to-face situations

### LINGUISTIC CHALLENGES

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- D)** handle successfully and with relative ease the linguistic challenges presented by a complication or unexpected turn of events that occurs within the context of a routine work situation or communicative task with which they are otherwise familiar

### A DIALECT OR ACCENT

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- E)** use a dialect or accent which is intelligible to the aeronautical community.

